

GENSAFE Ltd GENERAL TERMS & CONDITIONS OF ENGAGEMENT

These Terms apply to services carried out by GENSAFE Ltd and should be read in conjunction with Proposals. Unless otherwise agreed in writing by GENSAFE Ltd, these Terms will apply to the exclusion of any inconsistent terms and conditions which may appear on any order form or other document issued by the GENSAFE Ltd. For the avoidance of doubt, any subsequent terms provided by the Client are excluded and any acceptance or counter offer by the Client of these Terms will be deemed to be an acceptance of these Terms. These Terms will apply to any variations to the scope of the Services which may be agreed (verbally or in writing) by the Parties or ordered (verbally or in writing) by the Client and to any supplementary services which may be agreed (verbally or in writing) by the Parties. The Client will be deemed to have accepted these Terms when the Client signs the Proposal (where indicated) or when GENSAFE Ltd commences the Services at the request (written or otherwise) of the Client.

1. DEFINITIONS

In these Terms:

“Claim” means, in relation to any person, a damage, loss, cost, expense or liability incurred by the person or a claim, demand, action, proceeding or judgement made against the person, however arising, whether in contract, tort (including but not limited to negligence), equity, product liability, under any warranty or indemnity, by operation of statute or otherwise, and whether present or future, fixed or unascertained and actual or contingent;

“Client” means the client to which GENSAFE Ltd will provide the Services as set out in the Proposal;

“Company” means GENSAFE Ltd (Company number 7037595);

“Confidential Information” means any information obtained by one party concerning the other party or its business activities and that:

- 1.1 by its nature is confidential;
- 1.2 is designated by the disclosing party as confidential; or
- 1.3 the recipient knows or ought to know is confidential; and
- 1.4 includes details of the Proposal, including the Fees, but excludes information that:
 - 1.4.1 is publicly available, except as a result of a breach of these Terms;
 - 1.4.2 is required to be disclosed due to a legal requirement to disclose; or
 - 1.4.3 was disclosed to the recipient by a third party who was not under a duty of confidentiality in relation to that disclosure.

“Consequential Loss” includes loss of profit, loss of revenue, loss of production, or loss of use of any plant or facility, business interruption, loss of business opportunity or business contract (in each case whether direct or indirect) or any indirect, consequential, special, contingent or penal damage or loss;

“End Date” means the date upon which the Services must be completed as specified in the Proposal (if any);

“Fee” means the fee(s) payable by the Client to GENSAFE Ltd for the Services as set out in the Proposal;

“Force Majeure Event” includes earthquake, flood, landslide, fire, explosion, war, invasion, act of foreign enemies, hostilities, civil war, rebellion, revolution, insurrection, military or usurped power, martial law or confiscation by order or any government or other authority, change in Law, strikes, lockouts, labour difficulties, rationing or unavailability of essential equipment, pandemics, labour or supplies and disruption or unavailability of utilities and services which are beyond a party's control;

“GST Act” means the Goods and Services Tax Act 1985 as amended, superseded or replaced from time to time;

“Insolvency Event” means any of the following:

- 1.1 the threatened or actual appointment of a voluntary administrator, liquidator, provisional liquidator, receiver, receiver and manager, controller, trustee in bankruptcy, administrator or other person of similar office, including any application to a court for such an appointment;
- 1.2 entry into or proposing an arrangement or compromise for the benefit of creditors;
- 1.3 the levy or enforcement of a writ of execution, order or judgment;
- 1.4 becoming unable to pay debts as and when they fall due for payment;
- 1.5 the taking of possession or control of any asset by a person under an encumbrance; or
- 1.6 failing to satisfy or to apply to have set aside a statutory demand, a bankruptcy notice or other similar form of statutory notice within the time specified in the demand or notice;

“Intellectual Property” means all intellectual property rights including, without limitation:

- 1.1 patents, copyright (including future copyright), registered designs, rights in circuit layouts, trademarks, inventions, secrets, processes, discoveries and improvement and modifications of any kind;
- 1.2 the right to have Confidential Information kept confidential; and
- 1.3 any application or right to apply for registration of any of the rights defined in this clause;

“Law” includes all legislation, statutes, enactments, regulations, standards, by-laws, treaties, ordinances, equity and other such unwritten laws applicable to any act, omission, conduct, matter or thing for any reason;

“Parties” means GENSAFE Ltd and the Client;

“Proposal” means the proposal to which these Terms are attached which sets out the Services and the Fee;

“Services” means the services to be provided by GENSAFE Ltd as set out in the Proposal as varied in accordance with these Terms; and

“Tax Invoice” means the invoice issued by GENSAFE Ltd in accordance with these Terms and has the respective meaning ascribed to it in the GST Act.

2. SERVICES

- 2.1 The GENSAFE Ltd will provide the Services to the Client at the:
 - 2.1.1 times;
 - 2.1.2 location;
 - 2.1.3 frequency;
 - 2.1.4 quantity; and
 - 2.1.5 manner,as specified in the Proposal or otherwise agreed (verbally or in writing) by the Parties.
- 2.2 GENSAFE Ltd will perform the Services in a competent and professional manner and in accordance with these Terms.
- 2.3 The Services may be varied as agreed (verbally or in writing) between the Parties.
- 2.4 The Client will ensure that GENSAFE Ltd has access to all sites and buildings as required by or necessary for GENSAFE Ltd to undertake the Services. Notwithstanding any other provision in these Terms, the GENSAFE Ltd will have no liability to the Client or any third party to the extent that the performance of the Services is not able to be undertaken (in whole or in part) due to access to any relevant sites or buildings being prevented or delayed due to the Client or their respective employees or contractors expressing safety or health concerns associated with such access.

3. FEE

- 3.1 The Client will pay GENSAFE Ltd the Fee in consideration of GENSAFE Ltd providing the Services.
- 3.2 GENSAFE Ltd may vary the Fee by notice to the Client if:
 - 3.2.1 GENSAFE Ltd undertakes additional Services at the request (written or verbal) by the Client;
 - 3.2.2 GENSAFE Ltd undertakes additional work or services which are required as a result of unexpected or undisclosed conditions encountered by GENSAFE Ltd whilst providing the Services;
 - 3.2.3 the Services are varied by agreement of the Parties in accordance with clause 2.3 of these Terms; and
 - 3.2.4 a change of Law or technological advance occurs during the provision of the Services which results in increased cost to GENSAFE Ltd in the provision of the Services.
- 3.3 If the Proposal is not accepted by the Client within the validity period of the Proposal, GENSAFE Ltd may (in its sole discretion) vary the Fees set out in the Proposal at any time prior to acceptance of the Proposal by notice in writing to the Client.
- 3.4 The Client will pay all Tax Invoices without deduction or set off within fourteen (14) days of the date of the relevant Invoice.
- 3.5 GENSAFE Ltd may charge and the Client must pay interest on all amounts not paid by the Client on the payment due date at an interest rate of two percent (2%) per annum. Interest will be calculated daily and may be capitalised monthly until full payment has been made by the Client.
- 3.6 Allowance to the Client of additional time to pay the Fee will not constitute a waiver by GENSAFE Ltd of any of these Terms.
- 3.7 In the event of non-payment of the Fee in accordance with these Terms, the Client will pay all reasonable collection expenses, legal costs and any other expenses incurred by GENSAFE Ltd in the event of non-payment.
- 3.8 GENSAFE Ltd may cease the Services immediately without notice to the Client if the Client fails to pay any Tax Invoice in accordance with these Terms. GENSAFE Ltd will not be obliged to re-commence the Services until such time as the overdue amount is paid in full to GENSAFE Ltd.
- 3.9 Other than in clauses 3.10 and 3.11, unless otherwise expressly stated, all amounts payable under these terms (including the Fee) are exclusive of goods and services tax (“GST”) as defined in the GST Act.
- 3.10 If an amount of GST is payable on a supply under these terms:
 - 3.10.1. the Client must pay, in addition to the other consideration payable or to be provided for the supply, an additional amount equal to the GST payable on the supply; and
 - 3.10.2. the Client must pay the additional amount to the supplier at the same time as the other consideration.
- 3.11 If for any reason the amount of GST payable on a supply varies from the GST amount paid to GENSAFE Ltd, the parties will account to each other for the difference
- 3.12 If any party is entitled to payment of any costs or expenses by way of reimbursement or indemnity, the claim must exclude any amount for which that party (or representative member if the party is a member of a GST group) may obtain an input tax deduction.
- 3.13 This clause will continue to apply after expiration or termination of these Terms.

4. PRICE REVIEW

- 4.1 Subject to clause 4.3, the Fee is fixed for the first Contract Year.
- 4.2 Subject to clause 4.1, in each Contract Year, the Fee will be increased or decreased by notice in writing to the Client to reflect movements in the average of the “Average Weekly Total Earnings – New Zealand” as published by Statistics New Zealand in respect of the previous Contract Year (“Annual Price Review Notice”). GENSAFE Ltd will not issue more than one Annual Price Review Notice in respect of each Contract Year. Annual Price Review Notices issued in respect of:
 - 4.2.1 the current Contract Year: will take effect 30 days from the date of issue; and
 - 4.2.2 a future Contract Year: will take effect on the later of 30 days from the date of issue, or the first day of that future Contract Year, (“Effective Date”).
- 4.3 GENSAFE Ltd is entitled, by written notice to the Client, to increase or decrease the Fee where it forms the view (acting reasonably, and having regard to a number of factors, including but not limited to fluctuations in foreign exchange rates, labour costs, duties, tariffs, or legislative changes) that the provision of Services to the Client has become commercially unviable to GENSAFE Ltd (“Extraordinary Price Review Notice”).
- 4.4 The Client shall be deemed to have accepted GENSAFE Ltd Extraordinary Price Review Notice unless it provides notice in writing of its non-acceptance within 30 days of the date of the Extraordinary Price Review Notice. All accepted (or deemed accepted) Extraordinary Price Review Notices will take effect 40 days after the date of the Extraordinary Price Review Notice.
- 4.5 In this clause, “Contract Year” means each 12-month period commencing on the date on which the Services are first provided by GENSAFE Ltd, and each anniversary thereof.

5. INDEMNITY AND LIABILITY

- 5.1 GENSAFE Ltd indemnifies the Client against any liability, loss, damage, costs or expense incurred or suffered by the Client arising from any negligent act or omission of GENSAFE Ltd, in connection with the provision of the Services, except to the extent that any such losses are caused or contributed to by the Client or any other person.
- 5.2 The Client is liable for and must indemnify GENSAFE Ltd in respect of any Claim which GENSAFE Ltd may suffer or incur arising out of:
 - 5.2.1 a breach of these Terms by the Client;
 - 5.2.2 an act or omission of the Client; and
 - 5.2.3 a breach of the Law by the Client; except, in each case, to the extent that any such Claim is caused or contributed to by the negligent act or omission of GENSAFE Ltd
- 5.3 Notwithstanding any other provision of these Terms, to the maximum extent permitted by law:
 - 5.3.1 neither party will be liable to the other party for or in connection with any Claim for Consequential Loss;
 - 5.3.2 GENSAFE Ltd is not liable for any Claim which relates directly or indirectly to:
 - a) GENSAFE Ltd following accepted guidelines in accordance with the Law when supplying the Services to the Client;
 - b) a change in Law (which was applicable during the period in which GENSAFE Ltd provided the Services) or technological advance if such change in Law or technological advance occurred after the completion of the Services by GENSAFE Ltd; or
 - c) the failure of the Client to comply with any applicable Laws or recommendations provided by GENSAFE Ltd, or any other negligent or wrongful act or omission of the Client;
 - 5.3.3 GENSAFE Ltd’s liability in respect of defective Services is limited to the resupply of the defective Services to the Client or refund of the Fee as set out in clause 6.1 below; and
 - 5.3.4 subject to clause 5.3.2, the maximum cumulative liability of GENSAFE Ltd to the Client in respect of, in connection with and in relation to any and all Claims arising out of or in connection with these Terms or the Services is an amount equal to one hundred percent (100%) of the Fee payable by the Client to GENSAFE Ltd under the Proposal.
- 5.4 These Terms and Conditions should be read together with the provided Statement of Limitations.

6. DEFECTIVE SERVICES

- 6.1 In the event that the Client determines (acting reasonably) that the Services or any part of the Services do not comply with description of the Services set out in the Proposal or are defective, GENSAFE Ltd (in its absolute discretion) will either re-supply the defective Services at no cost to the Client or refund the Fee (or a portion of the Fee) which relates to defective Services.

7. REPORTS

- 7.1 Where the Services include the provision of a report to the Client by GENSAFE Ltd, the Client acknowledges and agrees that:
 - 7.1.1 the report has been prepared for the purpose set out in the Proposal and/or report;
 - 7.1.2 unless otherwise specified in the Proposal or the report, the report has been prepared for the sole use of the Client;
 - 7.1.3 the Client may only use the report for the purpose for which it was prepared;
 - 7.1.4 the Client cannot disclose the report or permit the report to be disclosed to any other person without the prior written consent of GENSAFE Ltd;

- 7.1.5 the Client must not permit any other person to use or rely on the report without the prior written consent of the GENSAFE Ltd; and
- 7.1.6 GENSAFE Ltd is not responsible to the Client or any other person for the implementation of any recommendation or preferred course of action identified or referred to in the report or otherwise in the course of providing the Services.
- 7.2 GENSAFE Ltd may issue preliminary findings or reports when undertaking the Services which require verification (either by GENSAFE Ltd or by third parties). Where GENSAFE Ltd issues preliminary findings or reports to the Client, the Client acknowledges and agrees that:
 - 7.2.1 the Client can only rely on the preliminary findings or reports to the extent specified in those findings or reports; and
 - 7.2.2 the decision to undertake further investigative activities as recommended by GENSAFE Ltd rests solely with the Client and GENSAFE Ltd accepts no responsibility in that regard.

8. TERMINATION

- 8.1 GENSAFE Ltd may terminate these Terms at any time and for any reason by giving 30 days written notice to the Client.
- 8.2 If either party breaches these Terms (“Defaulting Party”) and the breach can be remedied, the other party (“Non-Defaulting Party”) may give the Defaulting Party no less than 30 days written notice to remedy that breach. If the breach is not remedied within the period stipulated in the notice, the Non-Defaulting Party may give the Defaulting Party a further written notice immediately terminating these Terms.
- 8.3 Either party may terminate these Terms by written notice to the other party immediately upon any of the following events:
 - 8.3.1 if the other party commits a serious breach of these Terms which cannot be remedied;
 - 8.3.2 if the other party ceases to do business as a going concern;
 - 8.3.3 if an Insolvency Event occurs in relation to the other party; or
 - 8.3.4 if the other party commits a serious criminal offence.
- 8.4 If these Terms are terminated pursuant to clauses 8.1, 8.2 or 8.3:
 - 8.4.1 GENSAFE Ltd will not be liable to the Client for any Claims by the Client relating to the termination of these Terms by GENSAFE Ltd, including any payment for losses or expenses incurred by the Client;
 - 8.4.2 the Client will pay GENSAFE Ltd all Fees relating to the Services provided by GENSAFE Ltd up to the date of termination of these Terms; and
 - 8.4.3 in the event that the Services have not been completed by GENSAFE Ltd as at the date of termination of these Terms, the Client acknowledges and agrees that it cannot use or rely upon any interim reports, results or findings issued by the GENSAFE Ltd prior to the date of termination.

9. INTELLECTUAL PROPERTY

- 9.1 GENSAFE Ltd owns all right, title and interest in Intellectual Property developed, owned or acquired by GENSAFE Ltd prior to the commencement of the Services, including any modification or improvement on that Intellectual Property.
- 9.2 The Client owns all right, title and interest in Intellectual Property developed, owned or acquired by the Client prior to the commencement of the Services.
- 9.3 The Client agrees that GENSAFE Ltd owns all right, title and interest in Intellectual Property made, written or developed by GENSAFE Ltd in the course of and for the purpose of providing the Services in accordance with these Terms.
- 9.4 To enable the Client to enjoy the benefit or end result of the Services, GENSAFE Ltd grants to the Client, on full payment of the applicable Fee, a non-exclusive, perpetual, irrevocable, worldwide, royalty free licence (with the right to grant sub-licences) to use, solely for that purpose, such of GENSAFE Ltd Intellectual Property as is strictly necessary to enjoy that benefit or end result.
- 9.5 If necessary to enable GENSAFE Ltd to undertake the Services, the Client grants to GENSAFE Ltd a non-exclusive, perpetual, irrevocable, worldwide, royalty free licence to use, solely for that purpose, such of the Client’s Intellectual Property as is strictly necessary to undertake the Services.

10. NON-SOLICITATION

- 10.1 During the Term and for a period of twelve (12) months following the termination or expiration of these Terms, the Client will not, without the consent of GENSAFE Ltd, solicit, induce or otherwise attempt to persuade any employee, consultant or contractor of GENSAFE Ltd to cease working for GENSAFE Ltd and/or work for the Client.
- 10.2 During the Term and for a period of twelve (12) months following the termination or expiration of these Terms, GENSAFE Ltd will not, without the consent of the Client, solicit, induce or otherwise attempt to persuade any employee, consultant or contractor of the Client to cease working for the Client and/or work for GENSAFE Ltd.

11. CONFIDENTIALITY

- 11.1 Each party owns all its Confidential Information.
- 11.2 During these Terms and after termination of these Terms, each party can use or disclose the other party's Confidential Information only:
 - 11.2.1 to perform the Services or obtain the benefit of the Services;
 - 11.2.2 to professional advisors on a confidential basis for obtaining advice;
 - 11.2.3 if the disclosing party has consented in writing; or
 - 11.2.4 if required by Law.
- 11.3 Upon the earlier of the termination or expiry of these Terms or a demand from the disclosing party, the recipient of Confidential Information must:
 - 11.3.1 at the disclosing party's discretion, deliver to the disclosing party or destroy all Confidential Information in the recipient's possession or under its control; and
 - 11.3.2 delete all Confidential Information held electronically in any medium in the recipient's possession or under its control.

12. DISPUTE RESOLUTION

- 12.1 Any dispute or agreement in relation to or in connection with these Terms or the Services in any matter ("Dispute") is to be resolved in accordance with the procedure provided in clause 12.
- 12.2 In the event of a Dispute, the party seeking to have it resolved must issue to the other Parties a notice setting out all details relevant to the Dispute ("a Dispute Notice").
- 12.3 Within fourteen (14) days of receipt of a Dispute Notice, the senior management of the Parties to the Dispute respectively must meet in New Plymouth, New Zealand (or such other place agreed by the Parties) to negotiate resolution of the Dispute unless the Parties agree to hold such discussions by teleconference or via other electronic means. The Parties agree that those negotiations must be conducted in good faith.
- 12.4 If the Dispute cannot be resolved by negotiation within 5 working days after the meeting held in accordance with clause 12.3, the parties will refer the Dispute to mediation by a mediator jointly appointed by them. If the parties cannot agree on a mediator and a process for mediation within 10 working days of a request by one to the other to attend mediation, the parties must mediate the dispute in accordance with the Mediation Protocol of the Arbitrators' and Mediators' Institute of NZ Inc or its successor, and that organisation will select the mediator and determine the mediator's compensation.
- 12.5 If the Dispute is not resolved within 5 working days of its reference to mediation, then the parties will refer the Dispute to arbitration by a single arbitrator agreed on by all the parties to the Dispute or, failing agreement the appointment of the arbitrator will be made by the President (or equivalent officer) or his or her nominee for the time being of the New Zealand Institute of Arbitrators. Arbitration costs will be apportioned between the parties in a manner determined by the arbitrator.
- 12.6 Nothing contained in clause 12 will prevent a party from seeking urgent interlocutory relief.

13. INSURANCE

- 13.1 The Client must at all relevant times effect and maintain, at its own cost, with reputable insurers and on terms consistent with prudent risk management:
 - 13.1.1 a public and products liability insurance policy that covers all Claims made in consequence of or in respect of bodily injury, death or damage to property and that provides coverage for an amount of not less than \$1 million for each and every Claim;
 - 13.1.2 workers' compensation insurance in the name of the Client covering all liabilities, whether arising under statute, common law or civil law, in relation to the death of, or injury to, employees or any person deemed to be an employee of the Client;
 - 13.1.3 insurance that provides cover against loss or damage resulting from any loss of, damage to, theft of, or destruction by any cause of any property of the Client's for which GENSAFE Ltd is responsible; and
 - 13.1.4 a motor vehicle policy in respect of liability to third parties for personal injury, death, disease or illness, or liability to third parties for loss of or damage to property

14. FORCE MAJEURE

- 14.1 A party will not be liable for its inability to perform its obligations under these Terms as a result of a "Force Majeure Event". If a Force Majeure Event occurs, the party suffering it will notify the other party of the occurrence and expected duration of that event. The party suffering the Force Majeure Event must use all reasonable endeavours to prevent the force majeure occurrence.
- 14.2 If a Force Majeure Event renders performance of these Terms impossible for a continuous period of at least twenty-six (26) weeks, either party may, by notice to the other, terminate these Terms.

15. ANTI-BRIBERY

15.1 Each Party will:

- 15.1.1 at all times comply with all applicable Laws and codes relating to anti-bribery and improper payments including but not limited to the Crimes Act 1961 (New Zealand), Secret Commissions Act 1910 (New Zealand), and the Anti-Money Laundering and Countering Financing of Terrorism Act 2009 (“[Relevant Requirements](#)”);
- 15.1.2 have and maintain in place throughout the term of this engagement its own policies and procedures, including adequate procedures under the Relevant Requirements (“[Policies and Procedures](#)”), to ensure compliance with the Relevant Requirements, and will enforce them where appropriate; and
- 15.1.3 endeavour to procure the observance and performance of the Relevant Requirements by all persons performing services or providing goods in connection with this engagement on behalf of it or under its supervision or control in accordance with its Policies and Procedures.

16. GENERAL

16.1 Severability

Every provision of these Terms will be deemed severable as far as possible from the other provisions of these Terms. If any provision is found to be void, illegal or unenforceable for any reason, it will be deemed to be severed and omitted from these Terms. These Terms, with the offending provision severed and omitted and with any consequential amendment if necessary, will otherwise remain in full force.

16.2 Entire Agreement

- 16.2.1 These Terms and the Proposal contain the entire agreement between the Parties in respect of the subject matter of these Terms and the Proposal.
- 16.2.2 These Terms supersede any prior agreement or understanding (if any) between the Parties in relation to the subject matter of these Terms or the Proposal.

16.3 Amendments

Any amendment to these Terms must be made in writing executed by the Parties.

16.4 Assignment

GENSAFE Ltd may assign its interest under these Terms at any time. The Client can only assign its interest under these Terms with the prior written consent of GENSAFE Ltd, which must not be unreasonably withheld.

16.5 Relationship of Parties

The Parties are independent contractors. The Parties are not principal and agent, partners, trustee and beneficiary or employer and employee.

16.6 Governing Law

These Terms will be construed according to the laws of New Zealand and the Parties submit themselves to the non-exclusive jurisdiction of the courts of New Zealand and any competent appellate courts.

16.7 Reliance on Information Provided by Others

The Client acknowledges and agrees that the investigations will rely on information provided to GENSAFE Ltd by the Client or other third parties. GENSAFE Ltd makes no representation or warranty regarding the completeness or accuracy of any descriptions or conclusions based on information supplied to it by the Client, its employees or other third parties during provision of the Services. The Client releases and indemnifies GENSAFE Ltd from and against all Claims arising from errors, omissions, or inaccuracies in documents or other information provided to GENSAFE Ltd by the Client, its employees or other third parties.

16.8 Limitation of Reports

All reports are prepared for the Client in general accordance with industry recognised standards and procedures recognised at the time of the work. Each report presents the results of the assessment based on the quoted scope of Services (unless otherwise agreed in writing) for the specific purposes of the commission. No warranties expressed or implied are offered or provided to any third parties and no liability will be accepted for use of any report by any third parties. Information provided by third parties was assumed to be correct and complete. GENSAFE Ltd does not assume any liability for misrepresentation of information by any party or for matters not visible, accessible or present on the subject property during any site works conducted during the time of the work. Each report should be read in full. No responsibility is accepted for use of any part of a report in any other context or for any other purpose or by third parties. Opinions and judgements expressed in any report are based on GENSAFE Ltd understanding of current regulatory standards and should not be construed as legal opinions.

16.9 Waiver

The Client releases and indemnifies GENSAFE Ltd in respect of any Claims arising from:

- 16.9.1 alleged damage to building surfaces caused by the Services;
- 16.9.2 additional costs for specialised access requirements or isolations required for the investigation; and
- 16.9.3 hazardous building materials in areas not accessed or accessible by GENSAFE Ltd.

17. SPECIAL TERMS AND CONDITIONS – ASBESTOS CONTAINING MATERIAL INVESTIGATIONS

The following special conditions apply if the Services relate to or include asbestos and/or hazardous materials investigation

17.1 Scope of Works

The Client acknowledges and agrees that the Services relate only to the identification of hazardous materials (as specified in the Proposal) used in the construction of the building(s) and does not include the identification of dangerous goods or hazardous substances in the form of chemicals used, stored or manufactured within the building, plant or site. Hazardous materials covered by the investigation will include asbestos containing materials and, where specified in the Proposal, hazardous building materials. Hazardous building materials include synthetic mineral fibre (SMF) insulation materials; polychlorinated bi- phenyl (PCBs) oils capacitors and indicative check of selected lead-painted surface

17.2 Sampling Program

The Client acknowledges and agrees that:

- 17.2.1 while the investigation undertaken by GENSAFE Ltd will attempt to locate the hazardous materials (as specified in the Proposal) within the site, GENSAFE Ltd investigation is predominantly a visual inspection and only a limited sampling program will be conducted by GENSAFE Ltd.
- 17.2.2 GENSAFE Ltd will only collect representative samples of suspected hazardous building materials for analysis. Other hazardous building materials of similar appearance may be assumed by GENSAFE Ltd to have a similar composition.
- 17.2.3 only minor destructive investigation and sampling techniques will be employed to gain access to building or site areas; and;
- 17.2.4 without substantial demolition of the building(s), it may not be possible for GENSAFE Ltd to detect every source of hazardous materials in the building(s).

17.3 Latent Conditions and Inaccessible Areas

- 17.3.1 It is acknowledged and agreed by the Client that only those hazardous building materials that are physically accessible can be located and identified by GENSAFE Ltd. Therefore, it is possible that hazardous building materials, which may be concealed within inaccessible areas/voids, and behind equipment/fittings may not be identified during the investigation undertaken by GENSAFE Ltd. Such inaccessible areas fall into a number of categories, including but not restricted to:
 - a. locations behind locked doors.
 - b. inset set ceilings or wall cavities.
 - c. those areas accessible only by dismantling equipment or performing minor localised demolition works.
 - d. service shafts, ducts etc., concealed within the building structure.
 - e. energised services, gas, electrical, pressurised vessel and chemical lines.
 - f. voids or internal areas of machinery, plant, equipment, air- conditioning ducts etc.
 - g. totally inaccessible areas such as voids and cavities created and intimately concealed within the building structure. These voids are only accessible during major demolition works.
 - h. height restricted areas.
 - i. areas deemed unsafe or hazardous at time of audit.

17.3.2 It is acknowledged and agreed by the Client that where an investigator has a reasonable belief that hazardous building based products or materials may be present inside inaccessible spaces and voids, then those spaces will be deemed to contain hazardous building materials.

17.3.3 These locations will require further investigation prior to opening nominated specific areas by the investigator at additional cost to the Client.

17.4 Practicability of Investigation

- 17.4.1 It is acknowledged and agreed by the Client that, in addition to areas that are not accessible, the possible presence of hazardous building materials may not be assessed because it is not considered practicable by GENSAFE Ltd as:
 - a. it would require unnecessary dismantling of equipment; and/or
 - b. it was considered disruptive to the normal operations of the building or site; and/or
 - c. it may have caused unnecessary damage to equipment, furnishings or surfaces; and/or
 - d. the hazardous building material was not considered to represent a significant exposure risk; and/or
 - e. it was clearly unsafe for the investigator to gain access to the height-restricted space, restricted sub-floor or hazardous work space; and/or
 - f. the time taken to determine the presence of the hazardous building material was considered prohibitive.
- 17.4.2 Access restriction may be due to physical solid barrier, occupancy of the tenancy or other circumstances listed above.

17.5 Obligation of Client to Inform GENSAFE Ltd

- 17.5.1 The Client must furnish or cause to be furnished to GENSAFE Ltd all documents and information known to the Client that relate to the identity, locations, quantity, nature or characteristics of any hazardous building materials or suspected hazardous building materials, on or within the building or site, or have previously existed. Where this information is known to exist, the Client will advise GENSAFE Ltd prior to commencement of the Services by GENSAFE Ltd.
- 17.5.2 Key documentation includes former record of asbestos abatement activities, asbestos audit/surveys or clearance certification reports.
- 17.5.3 Where no information is provided, GENSAFE Ltd will assume that the Client is not aware of or in possession of any

information relating to existing or historic hazardous materials on site. The Client represents and warrants that the Client has informed GENSAFE Ltd of any hazardous material which it knows or has reason to believe exists on the site.

17.6 Settled Dust and Mastics

It is acknowledged and agreed by the Client that unless specifically required by the Client, settled dust and surface swab samples will not be taken as part of the investigation by GENSAFE Ltd in order to check for asbestos residue or fibres. Similarly, testing of caulking and mastic jointing compounds will not be undertaken throughout the site.

18. SPECIAL TERMS AND CONDITIONS FOR ENVIRONMENTAL OR STRUCTURAL INVESTIGATIONS

The following special conditions apply if the Services relate to or include any environmental or structural investigation (including any asbestos and/or hazardous materials investigation).

18.1 Sampling Risks

18.1.1 The Client acknowledges and agrees that:

- a. professional judgment has been used by GENSAFE Ltd to interpret the data obtained from site sampling and subsequent laboratory testing in order to characterise contamination that is present on site;
- b. even a comprehensive sampling and testing program, implemented with the appropriate equipment and experienced personnel under the direction of a trained professional who functions in accordance with a professional standard of care, may fail to detect certain conditions because they are hidden;
- c. the extent of soil sampling and analysis has been targeted towards areas where contamination is considered to be most likely based on site history and visual assessment;
- d. the methods adopted by GENSAFE Ltd are in accordance with recognised industry standards;
- e. investigations may not identify contamination that occurs in unexpected locations or from unexplained sources;
- f. soil contamination can be expected to be non-homogenous across the stratified soils where present on site, and the concentrations of contaminants may vary significantly within areas where the contamination has occurred. As such, results should be regarded as indicative only;
- g. contaminant movement within the soil and within groundwater can follow paths of high permeability and it is possible that sampling will not have intersected these preferential pathways;
- h. sampling of soil or groundwater may result in contamination of certain sub-surface areas, as when a probe or boring device moves through a contaminated area, linking it to an aquifer or other water body not previously contaminated. GENSAFE Ltd will use reasonable endeavours to minimise and eliminate such cross contamination during the conduct of any sub-surface investigation.

18.1.2 The Client releases and indemnifies GENSAFE Ltd in respect of all Claims which may arise from the sampling risks identified at clause 18.1 above and as a result of alleged cross contamination caused by sampling undertaken by GENSAFE Ltd.

18.2 Location of Hazardous Material or Suspected Hazardous Materials

18.2.1 The Client must provide or cause to be provided to GENSAFE Ltd any previous reports or information which may provide information on hazardous materials or suspected hazardous materials on site. Where this information is known to exist, the Client will advise GENSAFE Ltd prior to commencement of the Services by GENSAFE Ltd. Where no information is provided, GENSAFE Ltd will assume that the Client is not aware of or in possession of any information relating to existing or historic hazardous materials on site. The Client represents and warrants that the Client has informed GENSAFE Ltd of any hazardous material which it knows or has reason to believe exists on the site.

19. SPECIAL TERMS AND CONDITIONS – ADVICE or CONSULTATION

19.1 Our aim is to assist clients to be proactive and informed in ensuring statutory compliance and best practice in the area dealing with Workplace Health and Safety. The advice provided does not constitute a legal opinion and is based solely on the current information provided to the enquirer.

19.2 Any Services provided by GENSAFE comprising but not limited to advice data, results and conclusions are based on information supplied by the Client and evidence known at the time to the Company. The Client shall supply all necessary information, data, drawings and items necessary to the timescale required by the Company and shall arrange, at the Client's expense and risk, for the conveyance of all test items to and from the Company's appointed laboratories unless the conveyance of samples and other items forms an integral part of the Services rendered.

19.3 GENSAFE is not obliged after the carrying out of any Services to inform the Client of any subsequent changes to industry procedures, policies and/or Statutory Requirements which may come into force from time to time.

19.4 If any changes to industry procedures, policies and/or Statutory Requirements are introduced after Services have been provided to the Client the Company will not be liable for these changes or any effect they have on the previous Services provided to the Client.

- 19.5 The copyright in all materials displayed or available on GENSAFE's Web or Social Media sites are the property of GENSAFE unless otherwise stated. If the owner of any material published on the Web or Social Media sites are not GENSAFE, the rights in respect of that material will be as defined by the copyright owner of the material concerned. Unless otherwise stated you are permitted to copy textual material published by GENSAFE for your own non-commercial use provided you retain and display any copyright notice applying to the material. No material may be reproduced or distributed in any media without written permission from GENSAFE Ltd.

20. SPECIAL TERMS AND CONDITIONS – TRAINING COURSES & EVENTS

- 20.1 We require five clear working days' notice of a cancellation to approve a refund less 10% administration fee or transfer to another course. If you are unable to give such notice, we would be happy for you to arrange for another person to attend on the day. Unless such notice is given within this time frame, full course fees are payable and refunds will not be given. Registrations that are cancelled with less than five working days' notice will not be eligible for a transfer to another date, or refund. Should a course fail to attract a minimum number of participants, we reserve the right to cancel it.
- 20.2 For a standard event, GENSAFE requires ten clear working days' notice of a cancellation to allow for a refund. Unless otherwise stated a 20% administration charge will apply. Also, on ten clear working days' notice you may arrange another person to attend in your place. Unless such notice is given, full conference fees are payable and refunds will not be given. However, you can still receive the conference documentation, where available.
- 20.3 GENSAFE reserves the right to add, reschedule or substitute speakers and/or vary advertised programs, prices, event dates and venues. GENSAFE also reserves the right to cancel any part of the event. Should a conference or event fail to attract a required minimum number of participants we reserve the right to cancel the event. In the event of cancellation, total refunds and damages are limited to the value of the paid registration.
- 20.4 Any materials, presentations, language or statements made by our presenters, speakers, partners or sponsors do not necessarily reflect the views of GENSAFE Ltd.